

Community Cat Initiative - TNR/SNR/RTF

Metro Animal Services

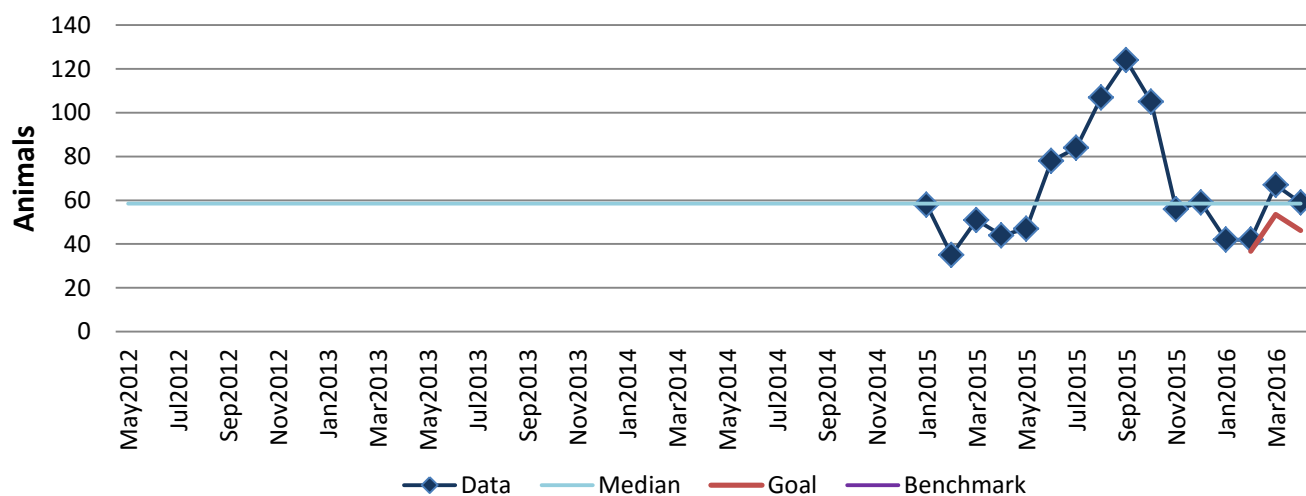


KPI Owner: Stephanie Moore

Process: Animal Adoption and Placement

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: CY15 848 Animals		Data Source: Chameleon Goal Source: Strategic Plan Benchmark Source: TBD	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal		
Goal: Increase the number of animals that are trapped/sheltered, neutered and return or returned to the field by 5% from the previous years month			Measurement Method: Number of animals returned to the field and trapped/sheltered, neutered and returned		
			Why Measure: Positive outcome for animals		
Benchmark: TBD			Next Improvement Step: TBD		
How Are We Doing?					
Feb2016-Apr2016 3 Month Goal	Feb2016-Apr2016 3 Month Actual		Apr2016 Goal	Apr2016 Actual	
137	168		46	59	
Animals	Animals		Animals	Animals	

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Root cause analysis is not necessary because there is no gap between the goal and current performance.